

# Aman Singhal

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## EDUCATION

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### New York University

Masters of Science in Computer Science

New York, NY

August, 2022 - May, 2024

### Delhi Technological University

Delhi, India

Bachelors of Technology in Electronics and Communications Engineering

August, 2014 - May, 2018

## EXPERIENCE

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### Chegg Inc.

Santa Clara, CA

Data Science Intern

May, 2023 - August, 2023

- Improved large language model answer generation for Physics by 15% using RLHF fine-tuning and prompt engineering

### UnitedHealth Group

Delhi, India

Data Scientist, Machine Learning - Awards

July, 2021 - July, 2022

- Collected & interpreted large datasets via statistical, regression & classification techniques delivered actionable insights.
- Fine-tuned Computer Vision & Natural Language Processing for **information extraction** & named entity recognition.
- Won **hackathon**; developed hypothesis testing, Transformer language generation & lstm text classification, patented.
- Drove autocomplete recommendations using k-means **clustering**, PCA reduction & Tableau business intelligence.

### CVIT Lab, IIIT

Hyderabad, India

Research Assistant (Prof C V Jawahar) - Papers Code

August, 2020 - March, 2021

- Published** Exploring Pairwise NMT for Indian Languages at International Conference on NLP, ACL Anthology.
- Pioneered **domain adaptation transfer learning** technique. Leaderboard neural encoder-decoder WAT **workshop**.

### TransOrg Analytics

Gurugram, India

Data Scientist - Papers Code

June, 2018 - August, 2020

- Managed cross-functional team, gathered requirement; communicated business insights & vizualizations to stakeholders.
- Revamped market mix modeling & automated data cleaning + aggregation at **PepsiCo**; reduced 15% regression RMSE.
- Maintained web scraping & Argo data ingestion workflows, deployed product lifecycle management tool on IBM cloud.

## RESEARCH PROJECTS

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### Semantic Search Engine, Contract Intelligence Code

- Developed YOLO object detection, segmentation and Elasticsearch + **BERT** pipeline; ranked 0.1B clauses in 90s.
- Deployed Python **RESTful APIs** with Docker & Kubernetes; optimized NoSQL **database design** for real-time search

### Audio Analytics, Content Moderation (Prof Aaditeshwar Seth, IIT Delhi) Code

- Automated XGboost, CNN & ResNet speech classification; developed **AWS** pipelines for non-profit social platform.
- Catalyzed time-cost saving with CatBoost, synthetic data augmentation & **feature engineering**, scaled 1M household.

### Customer 360 Analytics - Proof of Concept (American Express)

- Leveraged Map-Reduce for large-scale customer segmentation, CLTV analysis & business churn prediction.
- Applied logistic regression, A/B testing & experimental design; automated rule-based marketing strategies ATV +\$5.

### Insurance Risk, Predictive Modeling (Montana State Fund)

- Setup Hadoop ETL &, Spark & Hive wrangling; led end-to-end exploratory data analysis & Random Forest classification
- Collaborated with operations team and led meetings for interpretable forecasting dashboards, reduced claims 7% YOY.

### Demand Forecasting, Time-Series Forecasting (Nissan Motors)

- Boosted imputation with linear regression, decision trees, KNN, neural networks, k-means & gaussian mixture models
- Implemented CI/CD, data preprocessing, outlier handling, class imbalance, dimensionality reduction, & cross-validation

## SKILLS

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**Machine Learning:** Deep learning (Keras, PyTorch, TensorFlow), HuggingFace, spaCy, Scikit-Learn, OpenCV, Numpy, Pandas, A/B Testing, Data Visualization (Tableau, Matplotlib), Time-series, Forecasting models, TF Serving, Power BI

**Languages & Software:** Python scripting, SQL, R, Kubernetes, Cloud platforms (AWS, Azure), Docker, Git, Scala, C++, JavaScript, JQuery, CI/CD, Jupyter, APACHE, Large-scale data processing, PySpark, Hive, MySQL,  $\text{\LaTeX}$

**Courses:** Deep Learning, Machine Learning, Bayesian Optimization, Causal Inference, Probability Statistics, Data Structures & Algorithms, Object Oriented Programming, Multivariate Calculus, Linear Algebra, Software Engineering